10 Ways to Improve the Accessibility of Your Hotel!



Even if your hotel or motel seems accessible to guests with disabilities, check out some of the access issues below that are commonly overlooked or missed. Some of the issues are required by code, some are best practice recommendations. Making sure your accommodations are accessible and usable will make you a destination for this growing population.

- Bed Height, at least one bed shall measure 17 to 23 inches (430 to 585 mm) high from the floor to the top of the uncompressed mattress. This is a best practice that will soon become code according to the American National Standards Institute. Often, people with disabilities who use wheelchairs have difficulty transferring onto a high bed.
- Also, don't forget, there is current code requirement for an **open bed frame** to accommodate someone that travels with a lift.
- **Disability Parking** code compliant with 8' access aisles, refer to MSCOD Disability Parking handout or check access code link below
- Install Power Door Opener at entrance best practice recommendation.
- **Reception desk with lowered writing surface**, check code link below.
- **Guest room door push/pull force**, reduce weight as much as possible.
- Make sure towel rack, accessories and hand held shower resting position in bathroom are accessible to wheelchair users and does not exceed the 48 inch height maximum reach range.
- Wheel-in shower has a code compliant bench and threshold.
- Accessible tub have a compliant bench.
- Eating areas, restaurants and bar areas all have a number of low tables.

Resources:

Minnesota State Council on Disability (http://www.disability.state.mn.us/accessibility/)

Minnesota Accessibility Code

(http://codes.iccsafe.org/app/book/toc/2015/Minnesota/Accessibility/index.html)